

Trapp Family Lodge

Please note: There is a 24-hour cancellation policy for treatments.

At TFL Massage Spa our guest's health and safety are paramount, and our guests will continue to receive the best treatment(s) they have come to rely on. Our therapists are eager to provide our guests with a soothing, rejuvenating and beneficial massage during their stay at TFL.

Trapp Family Lodge Is Requesting Our Massage Guests Commit To:

- 1. Guests are required to fill out this Health Survey before they arrive.** Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, fever, chills, repeated muscle pain, sore throat, and new loss of taste or smell. If a guest responds in the affirmative, they will be asked to cancel or reschedule
2. Rooms will be well ventilated with open windows (if weather permits) and with our treatment room air filtration systems.
3. Guests will be required to wear a mask (bring their own or we can provide one). Both therapist and massage guest will sanitize their hands upon entering the Fitness Center.
4. Please arrive 5 minutes prior to your scheduled appointment and remain at the Fitness Center front door. Your therapist will greet you at the Fitness Center front door and take you directly to your treatment room.
5. While we are so happy to see you again, we will be observing physical distancing – yes, this means no hugging or handshaking. We ask the client to help us keep the conversation limited to their health and wellness so we may ensure the required sanitation between clients. **(Droplets)**

Trapp Family Lodge Massage Therapists Are Committed To:

1. Following requirements regarding their health and wellness. They will be cleared to work each day via a health check, wearing a face mask and follow a hand washing protocol.
2. Implementing enhanced cleaning procedures for safe practices to include thoroughly sanitizing all surfaces including massage table, massage face cradle, doorknobs, pens etc.

3. We will be attentive to the “traffic flow” of the massage suite to keep physical distancing in mind. We have two treatment rooms and will be alternating them to give more cleaning time.

4. The windows in the treatment rooms will be open when feasible.

5. Only massage guests will be permitted in the Massage Suite unless a caregiver is accompanying the client, or a parent accompanies a child.

If you have any questions, please call the Fitness Center at 802-253-5722. Thanks for your understanding and flexibility. We look forward to seeing you on our property again!